



Global Headquarters

Genetec Inc.  
2280 Alfred Nobel Blvd.  
Montreal, Quebec H4S 2A4  
Canada

T: +1 514.332.4000

For Immediate Release

## Genetec announces ClearID, a new self-service physical identity and access management system

New system automates and simplifies access rights management to provide a smoother flow of people within a facility

**MONTRÉAL, August 29, 2019**—[Genetec Inc.](#) (“Genetec”), a leading technology provider of unified security, public safety, operations, and business intelligence today announced Genetec ClearID™, a self-service physical identity and access management (PIAM) system that standardizes and enforces security policies to help make organizations more efficient, compliant and secure. Available in North America in September 2019, and globally in early 2020, ClearID will be showcased at the [Global Security Exchange](#) (GSX) in Chicago, in booth #1533.

From corporate offices and university campuses to highly regulated multinationals in the oil, gas, mining, and petrochemical industries, ClearID removes the day-to-day complexities of managing individual cardholders, and access rights. Guided by an organization’s existing policies, ClearID automates workflows and self-service capabilities to enable a more fluid, efficient working environment for everyone – without compromising security.

By automating access rights management, ClearID reduces bottlenecks related to managing employee and visitor access requests. Cumbersome and time-consuming paperwork related to granting people access to facilities or specific work areas can be streamlined with automated workflows allowing employees to make on-demand requests in the online portal. This means that managing day-to-day access needs, meeting compliance conditions, and ensuring policy updates become a more automated process.

“As a cloud-based service that’s built to work natively with Genetec Synergis™ access control security software, ClearID can be deployed faster and more easily than an on-premises solution

that typically requires complicated integrations and customizations,” says Jonathan Doyon, Genetec Product Group Director for ClearID. “With less infrastructure, customers save both money and time by not having to maintain additional physical systems.”

A self-service physical identity and access management system, ClearID enables employees to login to an online portal and make access requests directly to the area owner or supervisor. Employees control their own access requests which ClearID automatically approves, denies, or routes on to an operator to review, based on corporate policies and automated workflows.

“The seamless movement of people throughout an organization is integral to its efficiency and operations”, continued Mr. Doyon. “Genetec ClearID is a smarter way to manage employee, visitor and contractor access rights – greatly enhancing the user experience, eliminating unnecessary overhead from administrators and helping standardize and codify security policies to make organizations more efficient, compliant, and secure.”

The initial release of ClearID will help improve visitors’ experiences by providing a smoother, automated process that begins as soon as a meeting is arranged. Using a web portal, the employee (host) creates a profile for the visitor including the meeting details. The visitor in turn receives a confirmation email with a QR code that can be used to sign in once on site, print a badge and automatically advise the host of their arrival.

Other key functionality supports organizations in industries where they need to comply with strict access requirements. ClearID will simplify the auditing process by providing area owners with an instant view of who has access to their areas. This will allow them to quickly revoke the people who shouldn’t be there as well as simplify manual processes that are time and resource intense and prone to human error.

In future releases of ClearID, contractor management features will ensure that when access requests are initiated, approvals or denials are made prior to the contractor’s arrival based on the necessary qualifications, tests and steps of identity authentication required to grant access. This will support additional compliance with standards, and minimize costs associated with contractor wait times.

For more information about ClearID, please visit: <https://www.genetec.com/clearID>

--ends--

## About Genetec

Genetec Inc. is an innovative technology company with a broad solutions portfolio that encompasses security, intelligence, and operations. The company's flagship product, Security Center, is an open-architecture platform that unifies IP-based video surveillance, access control, automatic license plate recognition (ANPR), communications, and analytics. Genetec also develops cloud-based solutions and services designed to improve security, and contribute new levels of operational intelligence for governments, enterprises, transport, and the communities in which we live. Founded in 1997, and headquartered in Montreal, Canada, Genetec serves its global customers via an extensive network of resellers, integrators, certified channel partners, and consultants in over 80 countries.

For more information about Genetec, visit: [www.genetec.com](http://www.genetec.com)

© Genetec Inc., 2019. Genetec, Genetec ClearID, and the Genetec logo are trademarks of Genetec Inc. and may be registered or pending registration in several jurisdictions. Other trademarks used in this document may be trademarks of the manufacturers or vendors of the respective product.

## Press Contacts:

North America

Véronique Froment

HighRez

[Veronique@highrezpr.com](mailto:Veronique@highrezpr.com)

Tel: +1 603.537.9248