

Course Outline

Stratocast Video Surveillance Certification Training	
Code	SVC-001
Duration	2 hours+
Target audience	Integration Administrators and Technicians
Prerequisites	None
Objectives	<p><u>Upon successful completion of this course the participant will be able to:</u></p> <ul style="list-style-type: none">• Set up their Stratocast integrator account• Create and maintain client accounts• Add and modify integrator and client users• Enroll and maintain video units and NAS devices• Configure cloud and edge storage plans for video units• Connect client accounts to Security Center Federation roles• Monitor the health of client accounts and devices• Navigate the client interface to view cameras, save bookmarks, export video, and demonstrate these features to client users• Explain the privacy and user creation features to the client administrator• Troubleshoot camera enrollment issues
Certification	An online certification exam will be available to all participants.

Topic	Description
Module 1: <i>Integrator Interface part 1</i> <i>(45 minutes)</i>	<ul style="list-style-type: none"> • Integrator interface navigation • Setting personal preferences • User types, sites, and integrator user creation • Client account creation and modification • Storage in Stratocast • NAS devices
Module 2: <i>Integrator Interface part 2</i> <i>(45 minutes)</i>	<ul style="list-style-type: none"> • Adding, replacing, and modifying video units • Federation and remote monitoring • Health monitor and dashboard • Viewing client sites
Module 3: <i>Client Interface</i> <i>(25 minutes)</i>	<ul style="list-style-type: none"> • Client portal interface navigation • Client user creation and modification • Camera configuration and privacy settings • Viewing live and playback video • Investigating incidents in Stratocast
Module 4: <i>Troubleshooting</i> <i>(20 minutes)</i>	<ul style="list-style-type: none"> • Troubleshooting a camera not connecting • Troubleshooting a disconnected camera • Troubleshooting motion detection notifications • Disabling the Axis Video Motion Detection • Downloading the Axis server report
Online Certification Exam <i>(1 hour)</i>	<ul style="list-style-type: none"> • Students can use all resources during the exam • Exam link does not expire, can attempt at any time • Passing grade: 80%