

# Fort Lee Police Department

Supporting officers and strengthening public safety



## Name

Fort Lee Police Department

## Industries

Law enforcement

## Location

Fort Lee, New Jersey, United States

## Products

Security Center, Omnicast, Cloudrunner, Clearance



## Fort Lee empowers officers with a strong technology public safety strategy. The Fort Lee Police Department (FLPD) serves the Borough of Fort Lee, New Jersey.

While Fort Lee is a small town, its location across from Manhattan, New York, and its connection via the George Washington Bridge place it at the center of constant movement. Over 300,000 vehicles cross the bridge daily, creating heavy traffic and unique public safety challenges, including transient crime. To stay proactive, the FLPD leans on modern police technology that helps officers respond fast and collaborate easily with neighboring agencies.

### Moving to a modern city-wide surveillance platform

The FLPD has always taken a technology-first approach to policing. They know that when they put modern tools in their officers' hands, they can work more efficiently and better protect the community. The department is also mindful of making strategic technology investments that help minimize costs and deliver high-value impact on public safety efforts.

Years ago, FLPD decided to implement Genetec™ Security Center and upgrade its city-wide video surveillance system to Omnicast™. The team was moving away from an old analog system that limited their ability to respond quickly. They knew investing in an open, IP-based video solution would give them modern features upfront with the freedom to grow and add other capabilities later. Over time, this solution became the foundation for public safety operations across Fort Lee.

Today, FLPD manages over 200 cameras with multi-sensor lenses using Security Center. The team also enabled the Federation™ feature, connecting video systems from schools and a parking garage into their city-wide surveillance system. To monitor roadways and support vehicle-related investigations, they've deployed dozens of Cloudrunner™ automatic license plate recognition (ALPR) cameras. Evidence from these sources and others is organized and shared using Genetec Clearance™ digital evidence management system.

According to Captain Thomas Porto at the Fort Lee Police Department, "With Genetec solutions, our dispatchers and officers are empowered to handle any situation quickly and effectively. We've seen huge efficiency gains across our operations."

### Speeding up response with a unified system

When an emergency or incident is called in, FLPD dispatchers can now quickly pull up video and ALPR cameras on an interactive city map and relay information to responding officers, monitoring real-time events as they unfold.

"Our dispatch team and officers work together to handle incidents and share intelligence. On one case, the Cloudrunner system alerted our supervisor to a hit on a stolen vehicle. Within minutes, dispatch pulled up nearby cameras and tracked the vehicle. Officers responded in real time, recovered the vehicle,

and apprehended the suspect in five minutes of that initial hit,” said Captain Porto.

School safety is also a top priority for FLPD. Captain Porto and his team leveraged the Genetec Federation feature to build an innovative threat response plan. Today, one press of a panic button triggers coordinated alerts to their department, helping officers act quickly and keep students and teachers safe.

“We deployed silent panic buttons in every school. When one is triggered, the system immediately sets the school to threat level status. This sends emails and text messages to specific people and displays a dashboard with an interactive school map, live camera feeds, and response protocols,” explained Captain Porto.

### Centralizing and sharing evidence faster with Clearance

During an investigation, detectives and supervisors centralize digital evidence using Clearance. They can easily export video, interview recordings, or vehicle data into case files that they can securely manage and share with authorized stakeholders. According to Captain Porto, they’ve also streamlined the evidence collection process across their community:

“Before, requesting video from witnesses or businesses was a challenge. Now, we can email a secure link, and the witness or business can upload the files. It automatically gets logged in the right case file. And since Clearance supports many different video codecs, we can view the video right away.”

Sharing evidence with other agencies and the Prosecutor’s Office has also become much easier. “There’s no more saving evidence on a disk and hand-delivering it. We can upload multiple video files simultaneously and transfer vehicle-related data into the same case file. Then, we can share a secure link to the file via email to the Prosecutor’s Office or other neighboring agencies. Every action is tracked, so we have a full chain of evidentiary custody,” continued Captain Porto.



### Flexibility for the future

FLPD is always looking for new ways to enhance public safety operations. “There are no siloes in our department. Our officers are tech-savvy, and we’re providing them with the best tools,” said Captain Porto.

Having the freedom and flexibility to scale and evolve at their own pace helps keep priorities and budgets in balance.

“We have a solid platform to keep expanding our city-wide initiatives, empowering our officers, and protecting the community we serve,” concluded Captain Porto.

**“There’s no more saving evidence on a disk and hand-delivering it. We can upload multiple video files simultaneously and transfer vehicle-related data into the same case file. Then, we can share a secure link to the file via email to the Prosecutor’s Office or other neighboring agencies. Every action is tracked, so we have a full chain of evidentiary custody”**