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Press Release

Genetec Clearance helps transit authorities speed up investigations

Digital evidence management system enables agencies to easily retrieve, review, and share security video recordings and vehicle telematics with internal departments and outside agencies

MONTREAL, October 4, 2023— [Genetec Inc.](#) (“Genetec”), a leading technology provider of unified security, public safety, operations, and business intelligence solutions, today announced that its [Genetec Clearance](#)TM digital evidence management system now enables the remote retrieval of video recordings from physical security systems across transit agency sites and fleets to help speed up investigations. The capability is enabled by the integration of Clearance with the Genetec Security Center [Fleet Monitoring](#)TM module. Using a browser-based system, agencies can now link all their on-board and landside data into a unified solution to manage evidence and streamline the sharing of recordings with internal departments and external partners.

Transit security teams devote considerable time and resources to assist with requests from their legal and claims departments, law enforcement agencies, and parties that require access to video recordings captured by their camera systems. Today, these requests are still often delivered on physical media, adding to the cost and delay of the process.

Genetec Clearance eliminates the time-consuming, costly process of dispatching transit personnel to vehicles and stations, transferring video to external drives, and delivering it to requesting parties. All requests are centrally and securely tracked within Clearance and go through the agency’s approval process to ensure they are aligned with governance policies before video is shared.

From a web browser, internal departments and external parties can now request recordings from station cameras and on-board systems, and review video from the same application. Exports from on-board systems include vehicle telematic data, which can be reviewed alongside video uploads. This data, such as vehicle speed, brake, and turn signal activation, can be shared with attorneys and other authorized parties, helping to assess a scene and provide further analysis of events.

“Transit security teams have the complex duty of managing highly distributed operations to ensure the safety of commuters and transit employees day in and day out,” said Erick Ceresato Product Group Director, Genetec Inc. “By automating the steps involved to fulfill video requests, and reducing the time it takes to deliver video evidence to reviewers, Genetec solutions free up security teams to focus on mission critical activities. Having a unified security environment across stations and vehicle fleets opens the door to this kind of efficiency and removes bottlenecks that have traditionally impeded access to this data.”

The Genetec Clearance integration with the Fleet Monitoring module will be available globally in October 2023 and is being showcased at [APTA Expo](#) at the Genetec booth #3510. For more information about the Genetec Transit Portfolio, please visit: <https://www.genetec.com/a/clearance-for-transit>

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About Genetec

Genetec Inc. is a global technology company that has been transforming the physical security industry for over 25 years. Today, the company develops solutions designed to improve security, intelligence, and operations for enterprises, governments, and the communities in which we live. Its flagship product, Security Center, is an open-architecture platform that unifies IP-based video surveillance, access control, automatic license plate recognition (ALPR), communications, and analytics. Founded in 1997, and headquartered in Montreal, Canada, Genetec serves its customers via an extensive network of certified channel partners and consultants in over 159 countries.

For more information about Genetec, visit: www.genetec.com

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