

Press release

TEPCO Power Grid unifies security operations with Genetec Security Center

Scalable physical security platform will centralize management of more than 30,000 cameras and support digital transformation across 1,600 sites

MONTREAL, September 10, 2026 — [Genetec Inc.](#) (“Genetec”), the global leader in enterprise physical security software, today announced that TEPCO Power Grid has deployed Genetec™ Security Center as the foundation for a next-generation physical security platform that supports its broader digital transformation strategy and scales with its growing operational requirements. The platform will centralize management of more than 30,000 cameras and support future innovation across the TEPCO Power Grid network of 1,600 substations and service centers.

TEPCO Power Grid manages and operates the transmission and distribution network that delivers electricity from power plants to homes and businesses across the Tokyo metropolitan area. The company is using advanced technologies to improve operational efficiency, strengthen disaster response, and modernise critical infrastructure.

As its camera network expanded over the years, TEPCO Power Grid needed a platform capable of supporting large-scale camera management, integrating with image analysis technologies, and expanding access to video across a broader range of devices.

After evaluating several options, the company selected Genetec Security Center for its functionality, scalability, proven track record, and customisation capabilities through its software development kit.

“The response from users has been very positive, and we're already seeing new ideas emerge for how the system can be used across the organisation. Beyond supporting our current operations, we see an opportunity to leverage accumulated video data alongside AI

technologies to support future operational and technology initiatives, and we look forward to continuing our collaboration with Genetec,” said Tomoyuki Soma, Group Manager, System Development General Affairs Group, System Development Center, DX Promotion Department, TEPCO Power Grid.

TEPCO Power Grid selected Security Center for its scalability and open architecture. The platform's broad camera support allowed the company to bring together camera models from multiple manufacturers into a unified environment, helping preserve existing hardware investments while giving teams room to evolve. The Security Center software development kit also enables the company to customize the system and integrate additional technologies as requirements evolve.

Supporting teams across a widely distributed network

Security Center gives TEPCO Power Grid a unified view of its camera network while allowing teams across the region to support sites in their respective areas. Activities such as adding cameras and updating maps, which were previously managed centrally, can now be performed by individual workplaces, helping improve operational efficiency.

Authorized personnel can also use the Security Center web app to view video from computers and mobile devices. During an incident or emergency, managers and field teams can remotely assess the situation and coordinate their response. The platform also helps teams identify camera malfunctions across the network, making it easier to locate and address issues TEPCO Power Grid's 1,600 geographically dispersed sites.

Expanding the role of video in utility operations

In addition to video management, the company sees potential opportunities to leverage accumulated video data and integrate emerging technologies as operational requirements evolve. The company is also evaluating additional capabilities available within the Security Center platform as part of its longer-term digital transformation strategy.

To read the full customer story, visit: <https://www.genetec.com/customer-stories/tepc>.

--ends--

About Genetec

Genetec Inc. is a global technology company that has been transforming the physical security industry for over 25 years. The company's portfolio of solutions enables enterprises, governments, and communities

around the world to secure people and assets while improving operational efficiency and respecting individual privacy.

Genetec delivers the world's leading products for video management, access control, and ALPR, all built on an open architecture and designed with cybersecurity at their core. The company's portfolio also includes intrusion detection, intercom, and digital evidence management solutions.

Headquartered in Montreal, Canada, Genetec serves its 42,500+ customers via an extensive network of accredited channel partners and consultants in over 159 countries.

For more information about Genetec, visit: <https://www.genetec.com>

© Genetec Inc., 2026. Genetec™, and the Genetec logo are trademarks of Genetec Inc. and may be registered or pending registration in several jurisdictions. Other trademarks used in this document may be trademarks of the manufacturers or vendors of the respective products.

Press Contact:

Kim Velasco
Bubble Agency
kimv@bubbleagency.com
Tel: +1 760.587.9916