Genetec™ Security Center SaaS

Security Center SaaS Supported Devices List

LAST UPDATE: 17-Feb-25
VERSION: 1
Determine what cameras are supported with what features in Security Center SaaS

Supported Information:

Yes	Supported
Yes (x)	Supported but requires the minimum firmware specified in parenthesis
No	Not supported

Security Center SaaS Video Compatibility and Feature Matrix

Feature	Manufacturer								
	Axis		Bosch		i-PRO		Hanwha		Other (ONVIF Profile S*)
	Direct to Cloud	Via Cloudlink	Direct to Cloud	Via Cloudlink	Direct to Cloud	Via Cloudlink	Direct to Cloud	Via Cloudlink	Via Cloudlink
Basic functionnality (Live, Recording)	Yes (Fw 9.80+)	Yes (Fw 6.50+)	Yes (CPP 14 Fw 9.40+)	Yes	Yes ** (Fw 92.62+, App v1.01+)	Yes	No	Yes	Yes
System Management	Yes Firmware Updates, Password management	No	No	No	No	No	No	No	No
EDGE Recording	Yes (Fw 11.11+)	No	No	No	No	No	No	No	No
Forensic Search	Yes (Artpec-8+)	Yes (Artpec-8+)	No	Yes (Fw 9.40+)	No	Yes (S-Series & X-Series with AI People/Vehicle detection)	No	Yes(P-AI series)	No
Motion Events	Yes	Yes	Yes	Yes (Fw 7.89+)	No	Yes	No	Yes	Yes
Privacy Protection	Yes	Yes	Yes	Yes	Yes	Yes	No	Yes	Yes
Object Analytic	Yes Advanced Object Analytic, Fenceguard	Yes Advanced Object Analytic, Fenceguard	Yes Firearm Detection	Yes Firearm Detection	No	No	No	No	No
Multisensor	Yes	Yes	No	Yes	No	Yes	No	Yes	Yes
Fisheye Dewarping	Yes	Yes	Yes	Yes	No	Yes	No	Yes	No
PTZ	No	No	No	No	No	No	No	No	No

Notes
* ONVIF Profile S with H264 and Digest authentification support is required
** Firmware & App: https://i-pro.com/products_and_solutions/en/surveillance/products/d2c-genetec-security-center-saas

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See Security Center SaaS Device Compatibility Guidelines document for specific model considerations, including limitations
(https://help.securitycentersaas.genetec.cloud/en/)

Supported Information:

Yes	Supported
Yes (x)	Supported but requires the minimum firmware specified in parenthesis
No	Not supported
N/A	Functionnality or information not available yet
w GW	Gateway needed to be supported
w Cntrl	Controller needed to be supported

ACCESS CONTROL UNITS

			Integrated via		
Manufacturer	Model	Type	Direct to cloud	Synergis Cloud Link	Connection type
Axis Communications	A1210 Powered by Genetec	Access Controller	Yes (11.8.75.6+)	No	IP (PoE)
Axis Communications	A1610 Powered by Genetec	Access Controller	Yes (11.8.75.6+)	No	IP (PoE)
BEST	Wi-Q Wireless access controller WQX-WAC	Access Controller	No	Yes w Cntrl	IP
Mercury Security	EP1501	Access Controller	No	Yes (1.29.1+)	IP
Mercury Security	EP1502	Access Controller	No	Yes (1.29.1+)	IP
Mercury Security	EP2500	Access Controller	No	Yes (1.29.1+)	IP
Mercury Security	EP4502	Access Controller	No	Yes (1.29.7+)	IP
Mercury Security	LP1501	Access Controller	No	Yes (1.30.7+)	IP
Mercury Security	LP1502	Access Controller	No	Yes (1.30.7+)	IP
Mercury Security	LP2500	Access Controller	No	Yes (1.30.7+)	IP
Mercury Security	LP4502	Access Controller	No	Yes (1.30.7+)	IP
Allegion	Schlage PIM400	Access Expander	No	Yes (AD.A.90+) w Cntrl	RS-485
Assa Abloy Aperio	AS100	Access Expander	No	Yes (2.6.5+) w Cntrl	Wireless
Mercury Security	M5-16DO	Access Expander	No	Yes (1.32.2+) w Cntrl	-
Mercury Security	M5-2RP	Access Expander	No	Yes (1.59.0+) w Cntrl	-
Mercury Security	M5-2SRP	Access Expander	No	Yes (1.59.0+) w Cntrl	-
Mercury Security	M5-8RP	Access Expander	No	Yes (1.58.4+) w Cntrl	-
Mercury Security	MR16in	Access Expander	No	Yes (1.32.2+) w Cntrl	RS-485
Mercury Security	MR16in v3	Access Expander	No	Yes (3.22.6+) w Cntrl	RS-485
Mercury Security	MR16out	Access Expander	No	Yes (1.32.2+) w Cntrl	RS-485
Mercury Security	MR16out v3	Access Expander	No	Yes (3.22.6+) w Cntrl	RS-485
Mercury Security	MR50	Access Expander	No	Yes (1.54.4+) w Cntrl	RS-485
Mercury Security	MR50 v3	Access Expander	No	Yes (3.22.6+) w Cntrl	RS-485
Mercury Security	MR51e	Access Expander	No	Yes (1.8.14+) w Cntrl	IP (PoE)
Mercury Security	MR52	Access Expander	No	Yes (1.59.0+) w Cntrl	RS-485
Mercury Security	MR52 v3	Access Expander	No	Yes (3.22.6+) w Cntrl	RS-485
Mercury Security	MR62e	Access Expander	No	Yes (3.21.12+) w Cntrl	IP (PoE)
Mercury Security	MS-R8S	Access Expander	No	Yes (1.0.2+) w Cntrl	RS-485
Allegion	GWE	Access Gateway	No	Yes (1.63.02+)	IP (PoE)
Assa Abloy Aperio	AH30 (v2+)	Access Gateway	No	Yes (6.4.30660+)	RS-485
Assa Abloy Aperio	AH30 (v3)	Access Gateway	No	Yes (6.9.34196+)	RS-485

			Integrated via		
Manufacturer	Model	Type	Direct to cloud	Synergis Cloud Link	Connection type
Assa Abloy Aperio	AH30 (v5)	Access Gateway	No	Yes (1.1.0+)	RS-485
Assa Abloy Aperio	AH40 (v2)	Access Gateway	No	Yes	Wireless
Assa Abloy Aperio	AH40 (v3)	Access Gateway	No	Yes (1.10.3476+)	IP
Assa Abloy Aperio	AH40 (v5)	Access Gateway	No	Yes (1.0.2+)	IP
BEST	Wi-Q Gateway	Access Gateway	No	Yes (4.1.1.8+) w Cntrl	IP (PoE)
SimonsVoss TechNologies GmbH	SmartIntego GatewayNode	Access Gateway	No	Yes	IP
Allegion	Control (B)	Lockset	No	Yes (4.12.00+) w Gw	Wireless
Allegion	Control (BM)	Lockset	No	Yes (5.11.28+) w Gw	Wireless
Allegion	Control (Legacy)	Lockset	No	Yes (3.12.00+) w Gw	Wireless
Allegion	LE (B)	Lockset	No	Yes (3.09.09+) w Gw	Wireless
Allegion	LE (Legacy)	Lockset	No	Yes (1.12.01+) w Gw	Wireless
Allegion	NDE (B)	Lockset	No	Yes (3.09.09+) w Gw	Wireless
Allegion	NDE (Legacy)	Lockset	No	Yes (2.17.01+) w Gw	Wireless
Allegion	Schlage AD300	Lockset	No	Yes (AD.A.90+) w Gw	IP (PoE)
Allegion	Schlage AD400	Lockset	No	Yes (AD.A.90+) w Gw	Wireless
Assa Abloy	KS210	Lockset	No	Yes (16.13.0+) w Cntrl	RS-485
Assa Abloy Aperio	A100	Lockset	No	Yes (2.6.4+) w Gw	Wireless
Assa Abloy Aperio	AU100 (v3)	Lockset	No	Yes (3.14+) w Gw	Wireless
Assa Abloy Aperio	C100 (v2)	Lockset	No	Yes (2.6.7+) w Gw	Wireless
Assa Abloy Aperio	C100 (v3)	Lockset	No	Yes (3.14+) w Gw	Wireless
Assa Abloy Aperio	E100 (v2)	Lockset	No	Yes (2.6.7+) w Gw	Wireless
Assa Abloy Aperio	E100 (v3)	Lockset	No	Yes (3.14+) w Gw	Wireless
Assa Abloy Aperio	G100 (v3)	Lockset	No	Yes (3.14+) w Gw	Wireless
Assa Abloy Aperio	IN100 (v2)	Lockset	No	Yes (2.6.4+) w Gw	Wireless
Assa Abloy Aperio	IN100 (v3)	Lockset	No	Yes (3.14+) w Gw	Wireless
Assa Abloy Aperio	K100 (v2)	Lockset	No	Yes (2.6.1+) w Gw	Wireless
Assa Abloy Aperio	K100 (v3)	Lockset	No	Yes (3.14+) w Gw	Wireless
Assa Abloy Aperio	KS100 (v2)	Lockset	No	Yes (2.6.5+) w Gw	Wireless
Assa Abloy Aperio	KS100 (v3)	Lockset	No	Yes (3.14+) w Gw	Wireless
Assa Abloy Aperio	L100 (v2)	Lockset	No	Yes (2.6.6+) w Gw	Wireless
Assa Abloy Aperio	L100 (v3)	Lockset	No	Yes (3.14+) w Gw	Wireless
Assa Abloy Aperio	M100	Lockset	No	Yes (2.6.4+) w Gw	Wireless
Assa Abloy Aperio	P100 (v2)	Lockset	No	Yes (2.6.4+) w Gw	Wireless
Assa Abloy Aperio	R100	Lockset	No	Yes (3.14+) w Gw	Wireless
Assa Abloy IP	Corbin Russwin Access 700 PIP1 (Cx)	Lockset	No	Yes (3_0p09_cx_v3582)	IP (PoE)
Assa Abloy IP	Corbin Russwin Access 700 PIP1 (Px)	Lockset	No	Yes (3_0n18_px_pfm+)	IP (PoE)
Assa Abloy IP	Corbin Russwin Access 700 PWI1 (Cx)	Lockset	No	Yes (3_0p09_cx_v3582+) w Gw	Wireless
Assa Abloy IP	Corbin Russwin Access 700 PWI1 (Px)	Lockset	No	Yes (3_0n18_px_pfm+) w Gw	Wireless
Assa Abloy IP	Corbin Russwin Access 800 IP1 (Sx)	Lockset	No	Yes (3_0n18_hx_pfm+)	IP (PoE)
Assa Abloy IP	Corbin Russwin Access 800 WI1 (Sx)	Lockset	No	Yes (3_0n18_hx_pfm+) w Gw	Wireless

Manufacturer	Model	Type	Integrated via		Connection type
			Direct to cloud	Synergis Cloud Link	
Assa Abloy IP	Corbin Russwin IN120 (Cx)	Lockset	No	Yes (3_0p09_cx_v3582+) w Gw	Wireless
Assa Abloy IP	Corbin Russwin IN220 (Cx)	Lockset	No	Yes (3_0p09_cx_v3582+)	IP (PoE)
Assa Abloy IP	SARGENT IN120 (Cx)	Lockset	No	Yes (3_0p09_cx_v3582+) w Gw	Wireless
Assa Abloy IP	SARGENT IN220 (Cx)	Lockset	No	Yes (3_0p09_cx_v3582+)	IP (PoE)
Assa Abloy IP	SARGENT Passport 1000 P1 (Cx)	Lockset	No	Yes (3_0p09_cx_v3582+)	IP (PoE)
Assa Abloy IP	SARGENT Passport 1000 P1 (Px)	Lockset	No	Yes (3_0n18_px_pfm+)	IP (PoE)
Assa Abloy IP	SARGENT Passport 1000 P2 (Cx)	Lockset	No	Yes (3_0p09_cx_v3582+) w Gw	Wireless
Assa Abloy IP	SARGENT Passport 1000 P2 (Px)	Lockset	No	Yes (3_0n18_px_pfm+) w Gw	Wireless
Assa Abloy IP	SARGENT Profile Series v.S1 (Sx)	Lockset	No	Yes (3_0n18_hx_pfm+)	IP (PoE)
Assa Abloy IP	SARGENT Profile Series v.S2 (Sx)	Lockset	No	Yes (3_0n18_hx_pfm+) w Gw	Wireless
BEST	Wi-Q cylindrical lock 9KQ	Lockset	No	Yes (3.02.005+) w Gw	Wireless
SimonsVoss TechNologies GmbH	SmartIntego Cylinder	Lockset	No	Yes w GW	Wireless
SimonsVoss TechNologies GmbH	SmartIntego Padlock	Lockset	No	Yes w GW	Wireless
SimonsVoss TechNologies GmbH	SmartIntego Smart Handle	Lockset	No	Yes w GW	Wireless
Allegion	MT15-485	Access Reader	No	Yes (X14+) w Cntrl	RS-485
Deister Electronic	PRD6	Access Reader	No	Yes (2.89+) w Cntrl	RS-485
HID	HID OSDP Readers	Access Reader	No	Yes w Cntrl	RS-485 (OSDP)
HID	OMNIKEY 5422-CL	Access Reader	No	Yes w Cntrl	USB
HID	OMNIKEY 5427 CK	Access Reader	No	Yes w Cntrl	USB
HID	OMNIKEY 5427G2	Access Reader	No	Yes w Cntrl	USB
HID	OMNIKEY 5x21-CL	Access Reader	No	Yes w Cntrl	USB
HID	OMNIKEY 5x25-CL	Access Reader	No	Yes w Cntrl	USB
STid	ARC1-W33-X/PH5-7AA/1	Access Reader	No	Yes (v21+) w Cntrl	RS-485
STid	ARC1-W33-X/PH5-7AD/1	Access Reader	No	Yes (v21+) w Cntrl	RS-485
STid	ARC1-W33-X/PH5-7BB/1 (RemoteSecure)	Access Reader	No	Yes w Cntrl	RS-485
STid	ARC1-W33-X/PH5-7OS/1	Access Reader	No	Yes (13.0.0+) w Cntrl	RS-485
STid	ARCS-W33-A/BT1-7AA/y	Access Reader	No	Yes (v21+) w Cntrl	RS-485
STid	ARCS-W33-A/BT1-7AD/y	Access Reader	No	Yes (v21+) w Cntrl	RS-485
STid	ARCS-W33-A/BT1-7OS/y	Access Reader	No	Yes (13.0.0+) w Cntrl	RS-485
STid	ARCS-W33-B/BT1-7AA/y	Access Reader	No	Yes (v21+) w Cntrl	RS-485
STid	ARCS-W33-B/BT1-7AD/y	Access Reader	No	Yes (v21+) w Cntrl	RS-485
STid	ARCS-W33-B/BT1-7OS/y	Access Reader	No	Yes (13.0.0+) w Cntrl	RS-485
STid	ARC-W33-A/PH5-7AA/y	Access Reader	No	Yes (v21+) w Cntrl	RS-485
STid	ARC-W33-A/PH5-7AD/y	Access Reader	No	Yes (v21+) w Cntrl	RS-485
STid	ARC-W33-A/PH5-7BB/y (RemoteSecure)	Access Reader	No	Yes (v17+) w Cntrl	RS-485
STid	ARC-W33-A/PH5-7OS/1	Access Reader	No	Yes (13.0.0+) w Cntrl	RS-485
STid	ARC-W33-B/PH5-7AA/y	Access Reader	No	Yes (v21+) w Cntrl	RS-485
STid	ARC-W33-B/PH5-7AD/y	Access Reader	No	Yes (v21+) w Cntrl	RS-485
STid	ARC-W33-B/PH5-7BB/y (RemoteSecure)	Access Reader	No	Yes (v5+) w Cntrl	RS-485
STid	ARC-W33-B/PH5-7OS/1	Access Reader	No	Yes (13.0.0+) w Cntrl	RS-485
STid	ARC-W35-G/PH5-5AA/y	Access Reader	No	Yes w Cntrl	USB
STid	LXS-W33-E/PH5-7AA/y	Access Reader	No	Yes (U11+) w Cntrl	RS-485
STid	LXS-W33-E/PH5-7AD/y	Access Reader	No	Yes w Cntrl	RS-485
STid	LXS-W33-E/PH5-7BB/y (RemoteSecure)	Access Reader	No	Yes w Cntrl	RS-485
STid	STR-W35-E/PH5-5AA/y	Access Reader	No	Yes (U09+) w Cntrl	USB
STid	STR-W35-E/PH5-5AA/y	Access Reader	No	Yes (U09+) w Cntrl	USB
WaveLynx	ET25-7WS reader	Access Reader	No	Yes w Cntrl	RS-485
WaveLynx	ET25-7WS reader	Access Reader	No	Yes w Cntrl	RS-485