

## Security Center SaaS Supported Device List

**LAST UPDATE:** 24-Nov-25  
**VERSION:** 6  
 Determine which cameras are supported with which features in Security Center SaaS

**Supported Information:**  
 Yes Supported  
 Yes (x) Supported but requires the minimum firmware specified in parentheses  
 No Not supported

Feature	Security Center SaaS Video Compatibility and Feature Matrix								
	Axis		Bosch		i-PRO		Hanwha		Other (ONVIF Profile S*)
	Direct to Cloud	Via Cloudlink	Direct to Cloud	Via Cloudlink	Direct to Cloud	Via Cloudlink	Direct to Cloud	Via Cloudlink	Via Cloudlink
Basic functionality (Live, Recording)	Yes (Fw 9.80+)	Yes (Fw 6.50+)	Yes (CPP 14 Fw 9.40+)	Yes	Yes ** (Fw 2.85+, App v2.00+)	Yes	Yes ** (Q-AI series, X / X AI series & P-AI series & T AI series)	Yes	Yes
Device management	Yes Firmware updates, Password management	No	No	No	No	No	No	No	No
Direct peer-to-peer streaming (WebRTC)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Edge recording	Yes (Fw 11.11+)	No	No	No	No	No	No	No	No
Intelligent search	Yes (Artpec-8+)	Yes (Artpec-8+)	No	Yes (Fw 9.40+)	No	Yes (S-Series & X-Series with AI People/Vehicle detection)	No	Yes(P-AI series)	No
Investigation - video scrubbing	Yes (Fw 11.11+)	No	No	No	No	No	No	No	No
Motion events	Yes	Yes	Yes	Yes (Fw 7.89+)	No	Yes	Yes	Yes	Yes
Privacy protection	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Object analytics	Yes AXIS Object Analytics, AXIS Fence Guard	Yes AXIS Object Analytics, AXIS Fence Guard	Yes IVA Pro Visual Gun Detection	Yes IVA Pro Visual Gun Detection	No	No	No	No	No
Multisensor	Yes	Yes	No	Yes	No	Yes	No	Yes	Yes
Fisheye dewarping	Yes	Yes	Yes	Yes	Yes	Yes	No	Yes	No
PTZ	Yes	Yes	Yes ( CPP16 Fw 10.40.102)	Yes ( CPP 16 Fw 10.40.102)	No	Yes ***	No	Yes	No

**Notes**  
 \* ONVIF Profile S with H264 and Digest authentication support is required  
 \*\* Consult the next page for the list of specific i-PRO and Hanwha camera models supported  
 \*\*\* Area zoom box is not currently supported, only point-and-click

**Additional Information**

Image rotation  
 Hanwha  
 Bosch  
 Image rotation isn't available through Security Center SaaS. Streams can be rotated on the device web page. For more information, refer to the specific camera documentation.  
 0° rotation doesn't work on some devices. Streams can be rotated on the device web page. For more information, refer to the specific camera documentation.

Support for digest authentication  
 Vivotek  
 If your camera uses a secure password and was released before March 2020, set the authentication method to digest mode before enrolling the camera.  
 From the configuration web page of the camera:  
 Navigate to Network > Streaming Protocol > HTTP and select Digest.  
 Navigate to Network > Streaming Protocol > RTTP and select Digest.

LAST UPDATE:

VERSION:

Full list of Hanwha Vision and i-PRO cameras currently supported in direct-to-cloud connectivity in Security Center SaaS

24-Nov-25

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Specific D2C camera models for Hanwha and i-PRO

Hanwha Vision

Camera models, firmware, and application information	Minimum Firmware
<a href="https://support.hanwhavisionamerica.com/hc/en-us/articles/39969314432795-Compatible-Device-List-for-Genetec-Security-Center-SaaS">https://support.hanwhavisionamerica.com/hc/en-us/articles/39969314432795-Compatible-Device-List-for-Genetec-Security-Center-SaaS</a>	Q AI Series: 2.22.04+ T AI Series: 2.21.12+ P AI Series: 2.23.05+ X AI / X Series: 2.23.11+

i-PRO

Camera models, firmware, and application information	Minimum Firmware
<a href="https://i-pro.com/products_and_solutions/en/surveillance/products/d2c-genetec-security-center-saas">https://i-pro.com/products_and_solutions/en/surveillance/products/d2c-genetec-security-center-saas</a> <a href="https://i-pro.com/products_and_solutions/us-en/surveillance/documentation-database/support-device-list-d2c-genetec-sc-saas">https://i-pro.com/products_and_solutions/us-en/surveillance/documentation-database/support-device-list-d2c-genetec-sc-saas</a>	Fw 2.85+, App v2.00+

**Supported Information:**

Yes	Supported
Yes (x)	Supported but requires the minimum firmware specified in parentheses
No	Not supported
N/A	Functionality or information not available yet
w GW	Gateway needed to be supported
w Cntrl	Controller needed to be supported

**ACCESS CONTROL UNITS**

Manufacturer	Model	Type	Integrated via			Connection type
			Direct to cloud	Synergis Cloud Link	Genetec CloudLink	
Axis Communications	A1210 Powered by Genetec	Access Controller	Yes	No		IP (PoE)
Axis Communications	A1610 Powered by Genetec	Access Controller	Yes	No		IP (PoE)
Axis Communications	A1710 Powered by Genetec	Access Controller	Yes	No		IP (PoE)
Axis Communications	A1810 Powered by Genetec	Access Controller	Yes	No		IP (PoE)
BEST	Wi-O Wireless access controller WQX-WAC	Access Controller	No	Yes w Cntrl		IP
Mercury Security	LP1501	Access Controller	No	Yes (1.30.7+)	Yes (panel version?)	IP
Mercury Security	LP1502	Access Controller	No	Yes (1.30.7+)	Yes	IP
Mercury Security	LP2500	Access Controller	No	Yes (1.30.7+)	Yes	IP
Mercury Security	LP4502	Access Controller	No	Yes (1.30.7+)	Yes	IP
Mercury Security	MP1501	Access Controller	No	Yes (2.4.0+)	Yes	IP (PoE)
Mercury Security	MP1502	Access Controller	No	Yes (2.4.0+)	Yes	IP
Mercury Security	MP2500	Access Controller	No	Yes (2.4.0+)	Yes	IP
Mercury Security	MP4502	Access Controller	No	Yes (2.4.0+)	Yes	IP
Allegion	Schlage PIM400	Access Expander	No	Yes (AD.A.90+) w Cntrl		RS-485
Assa Abloy Aperio	AS100	Access Expander	No	Yes (2.6.5+) w Cntrl		Wireless
Mercury Security	MR16in	Access Expander	No	Yes (1.32.2+) w Cntrl	Yes w Cntrl	RS-485
Mercury Security	MR16in v3	Access Expander	No	Yes (3.22.6+) w Cntrl	Yes w Cntrl	RS-485
Mercury Security	MR16out	Access Expander	No	Yes (1.32.2+) w Cntrl	Yes w Cntrl	RS-485
Mercury Security	MR16out v3	Access Expander	No	Yes (3.22.6+) w Cntrl	Yes w Cntrl	RS-485
Mercury Security	MR50	Access Expander	No	Yes (1.54.4+) w Cntrl	Yes w Cntrl	RS-485
Mercury Security	MR50 v3	Access Expander	No	Yes (3.22.6+) w Cntrl	Yes w Cntrl	RS-485
Mercury Security	MR52	Access Expander	No	Yes (1.59.0+) w Cntrl	Yes w Cntrl	RS-485
Mercury Security	MR52 v3	Access Expander	No	Yes (3.22.6+) w Cntrl	Yes w Cntrl	RS-485
Mercury Security	MR62e	Access Expander	No	Yes (3.21.12+) w Cntrl	Yes w Cntrl	IP (PoE)
Mercury Security	MS-R8S	Access Expander	No	Yes (1.0.2+) w Cntrl		RS-485
Allegion	GW/E	Access Gateway	No	Yes (1.63.02+)		IP (PoE)
Assa Abloy Aperio	AH30 (v2+)	Access Gateway	No	Yes (6.4.30660+)		RS-485
Assa Abloy Aperio	AH30 (v3)	Access Gateway	No	Yes (6.9.34196+)		RS-485

Manufacturer	Model	Type	Integrated via		Connection type
			Direct to cloud	Synergis Cloud Link	
Assa Abloy Aperio	AH30 (v5)	Access Gateway	No	Yes (1.1.0+)	RS-485
Assa Abloy Aperio	AH40 (v2)	Access Gateway	No	Yes	Wireless
Assa Abloy Aperio	AH40 (v3)	Access Gateway	No	Yes (1.10.3476+)	IP
Assa Abloy Aperio	AH40 (v5)	Access Gateway	No	Yes (1.0.2+)	IP
BEST	Wi-Q Gateway	Access Gateway	No	Yes (4.1.1.8+) w Cntrl	IP (PoE)
SimonsVoss TechNologies GmbH	SmartIntego GatewayNode	Access Gateway	No	Yes	IP
Allegion	Control (B)	Lockset	No	Yes (4.12.00+) w Gw	Wireless
Allegion	Control (BM)	Lockset	No	Yes (5.11.28+) w Gw	Wireless
Allegion	Control (Legacy)	Lockset	No	Yes (3.12.00+) w Gw	Wireless
Allegion	LE (B)	Lockset	No	Yes (3.09.09+) w Gw	Wireless
Allegion	LE (Legacy)	Lockset	No	Yes (1.12.01+) w Gw	Wireless
Allegion	NDE (B)	Lockset	No	Yes (3.09.09+) w Gw	Wireless
Allegion	NDE (Legacy)	Lockset	No	Yes (2.17.01+) w Gw	Wireless
Allegion	Schlage AD300	Lockset	No	Yes (AD.A.90+) w Gw	IP (PoE)
Allegion	Schlage AD400	Lockset	No	Yes (AD.A.90+) w Gw	Wireless
Assa Abloy	KS210	Lockset	No	Yes (16.13.0+) w Cntrl	RS-485
Assa Abloy Aperio	A100	Lockset	No	Yes (2.6.4+) w Gw	Wireless
Assa Abloy Aperio	AU100 (v3)	Lockset	No	Yes (3.14+) w Gw	Wireless
Assa Abloy Aperio	C100 (v2)	Lockset	No	Yes (2.6.7+) w Gw	Wireless
Assa Abloy Aperio	C100 (v3)	Lockset	No	Yes (3.14+) w Gw	Wireless
Assa Abloy Aperio	E100 (v2)	Lockset	No	Yes (2.6.7+) w Gw	Wireless
Assa Abloy Aperio	E100 (v3)	Lockset	No	Yes (3.14+) w Gw	Wireless
Assa Abloy Aperio	G100 (v3)	Lockset	No	Yes (3.14+) w Gw	Wireless
Assa Abloy Aperio	IN100 (v2)	Lockset	No	Yes (2.6.4+) w Gw	Wireless
Assa Abloy Aperio	IN100 (v3)	Lockset	No	Yes (3.14+) w Gw	Wireless
Assa Abloy Aperio	K100 (v2)	Lockset	No	Yes (2.6.1+) w Gw	Wireless
Assa Abloy Aperio	K100 (v3)	Lockset	No	Yes (3.14+) w Gw	Wireless
Assa Abloy Aperio	KS100 (v2)	Lockset	No	Yes (2.6.5+) w Gw	Wireless
Assa Abloy Aperio	KS100 (v3)	Lockset	No	Yes (3.14+) w Gw	Wireless
Assa Abloy Aperio	L100 (v2)	Lockset	No	Yes (2.6.6+) w Gw	Wireless
Assa Abloy Aperio	L100 (v3)	Lockset	No	Yes (3.14+) w Gw	Wireless
Assa Abloy Aperio	M100	Lockset	No	Yes (2.6.4+) w Gw	Wireless
Assa Abloy Aperio	P100 (v2)	Lockset	No	Yes (2.6.4+) w Gw	Wireless
Assa Abloy Aperio	R100	Lockset	No	Yes (3.14+) w Gw	Wireless
Assa Abloy IP	Corbin Russwin Access 700 PIP1 (Cx)	Lockset	No	Yes (3_0p09_cx_v3582)	IP (PoE)
Assa Abloy IP	Corbin Russwin Access 700 PIP1 (Px)	Lockset	No	Yes (3_0n18_px_pfm+)	IP (PoE)
Assa Abloy IP	Corbin Russwin Access 700 PW11 (Cx)	Lockset	No	Yes (3_0p09_cx_v3582+) w Gw	Wireless
Assa Abloy IP	Corbin Russwin Access 700 PW11 (Px)	Lockset	No	Yes (3_0n18_px_pfm+) w Gw	Wireless
Assa Abloy IP	Corbin Russwin Access 800 IPT1 (Sx)	Lockset	No	Yes (3_0n18_hx_pfm+)	IP (PoE)
Assa Abloy IP	Corbin Russwin Access 800 WI1 (Sx)	Lockset	No	Yes (3_0n18_hx_pfm+) w Gw	Wireless

Integrated via						
Manufacturer	Model	Type	Direct to cloud	Synergis Cloud Link		Connection type
Assa Abloy IP	Corbin Russwin IN120 (Cx)	Lockset	No	Yes (3_0p09_cx_v3582+) w Gw		Wireless
Assa Abloy IP	Corbin Russwin IN220 (Cx)	Lockset	No	Yes (3_0p09_cx_v3582+)		IP (PoE)
Assa Abloy IP	SARGENT IN120 (Cx)	Lockset	No	Yes (3_0p09_cx_v3582+) w Gw		Wireless
Assa Abloy IP	SARGENT IN220 (Cx)	Lockset	No	Yes (3_0p09_cx_v3582+)		IP (PoE)
Assa Abloy IP	SARGENT Passport 1000 P1 (Cx)	Lockset	No	Yes (3_0p09_cx_v3582+)		IP (PoE)
Assa Abloy IP	SARGENT Passport 1000 P1 (Px)	Lockset	No	Yes (3_0n18_px_pfm+)		IP (PoE)
Assa Abloy IP	SARGENT Passport 1000 P2 (Cx)	Lockset	No	Yes (3_0p09_cx_v3582+) w Gw		Wireless
Assa Abloy IP	SARGENT Passport 1000 P2 (Px)	Lockset	No	Yes (3_0n18_px_pfm+) w Gw		Wireless
Assa Abloy IP	SARGENT Profile Series v.S1 (Sx)	Lockset	No	Yes (3_0n18_hx_pfm+)		IP (PoE)
Assa Abloy IP	SARGENT Profile Series v.S2 (Sx)	Lockset	No	Yes (3_0n18_hx_pfm+) w Gw		Wireless
BEST	Wi-Q cylindrical lock 9KQ	Lockset	No	Yes (3.02.005+) w Gw		Wireless
SimonsVoss TechNologies GmbH	SmartIntego Cylinder	Lockset	No	Yes w GW		Wireless
SimonsVoss TechNologies GmbH	SmartIntego Padlock	Lockset	No	Yes w GW		Wireless
SimonsVoss TechNologies GmbH	SmartIntego Smart Handle	Lockset	No	Yes w GW		Wireless
Allegion	MT15-485	Access Reader	No	Yes (X14+) w Cntrl		RS-485
Deister Electronic	PRD6	Access Reader	No	Yes (2.89+) w Cntrl		RS-485
HID	HID OSDP Readers	Access Reader	No	Yes w Cntrl		RS-485 (OSDP)
HID	OMNIKEY 5422-CL	Access Reader	No	Yes w Cntrl		USB
HID	OMNIKEY 5427 CK	Access Reader	No	Yes w Cntrl		USB
HID	OMNIKEY 5427G2	Access Reader	No	Yes w Cntrl		USB
HID	OMNIKEY 5x21-CL	Access Reader	No	Yes w Cntrl		USB
HID	OMNIKEY 5x25-CL	Access Reader	No	Yes w Cntrl		USB
STid	ARC1-W33-X/PH5-7AA/1	Access Reader	No	Yes (v21+) w Cntrl		RS-485
STid	ARC1-W33-X/PH5-7AD/1	Access Reader	No	Yes (v21+) w Cntrl		RS-485
STid	ARC1-W33-X/PH5-7BB/1 (RemoteSecure)	Access Reader	No	Yes w Cntrl		RS-485
STid	ARC1-W33-X/PH5-7OS/1	Access Reader	No	Yes (f3.0.0+) w Cntrl		RS-485
STid	ARCS-W33-A/BT1-7AA/y	Access Reader	No	Yes (v21+) w Cntrl		RS-485
STid	ARCS-W33-A/BT1-7AD/y	Access Reader	No	Yes (v21+) w Cntrl		RS-485
STid	ARCS-W33-A/BT1-7OS/y	Access Reader	No	Yes (f3.0.0+) w Cntrl		RS-485
STid	ARCS-W33-B/BT1-7AA/y	Access Reader	No	Yes (v21+) w Cntrl		RS-485
STid	ARCS-W33-B/BT1-7AD/y	Access Reader	No	Yes (v21+) w Cntrl		RS-485
STid	ARCS-W33-B/BT1-7OS/y	Access Reader	No	Yes (f3.0.0+) w Cntrl		RS-485
STid	ARC-W33-A/PH5-7AA/y	Access Reader	No	Yes (v21+) w Cntrl		RS-485
STid	ARC-W33-A/PH5-7AD/y	Access Reader	No	Yes (v21+) w Cntrl		RS-485
STid	ARC-W33-A/PH5-7BB/y (RemoteSecure)	Access Reader	No	Yes (v17+) w Cntrl		RS-485
STid	ARC-W33-A/PH5-7OS/1	Access Reader	No	Yes (f3.0.0+) w Cntrl		RS-485
STid	ARC-W33-B/PH5-7AA/y	Access Reader	No	Yes (v21+) w Cntrl		RS-485
STid	ARC-W33-B/PH5-7AD/y	Access Reader	No	Yes (v21+) w Cntrl		RS-485
STid	ARC-W33-B/PH5-7BB/y (RemoteSecure)	Access Reader	No	Yes (v5+) w Cntrl		RS-485
STid	ARC-W33-B/PH5-7OS/1	Access Reader	No	Yes (f3.0.0+) w Cntrl		RS-485
STid	ARC-W35-G/PH5-5AA/y	Access Reader	No	Yes w Cntrl		USB
STid	LXS-W33-E/PH5-7AA/y	Access Reader	No	Yes (U11+) w Cntrl		RS-485
STid	LXS-W33-E/PH5-7AD/y	Access Reader	No	Yes w Cntrl		RS-485
STid	LXS-W33-E/PH5-7BB/y (RemoteSecure)	Access Reader	No	Yes w Cntrl		RS-485
STid	STR-W35-E/PH5-5AA/y	Access Reader	No	Yes (U09+) w Cntrl		USB
STid	STR-W35-E/PH5-5AA/y	Access Reader	No	Yes (U09+) w Cntrl		USB
WaveLynx	ET25-7WS reader	Access Reader	No	Yes w Cntrl		RS-485
WaveLynx	ET25-7WS reader	Access Reader	No	Yes w Cntrl		RS-485

## Security Center SaaS - VoIP Compatibility List

LAST UPDATE:  
VERSION:

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**Supported Information:**

Yes  
Yes (x)  
No

Supported  
Supported but requires the minimum firmware specified in parenthesis  
Not supported

### VOIP UNITS

Manufacturer	Model	Type	Integration Type	Embedded Camera	Special Features
Axis	A8207-VE Mk II	Intercom	Direct-to-Cloud	Yes	
Axis	I7010-VE	Intercom	Direct-to-Cloud	No	
Axis	I7020	Intercom	Direct-to-Cloud	No	
Axis	I8016-LVE	Intercom	Direct-to-Cloud	Yes	
Axis	I8116-E	Intercom	Direct-to-Cloud	Yes	

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INTRUSION PANELS					
Manufacturer	Model	Firmware	Integrated via		Communication method
			Direct to cloud	Genetec Cloudlink	
Bosch	B3512	3.06.012 / 3.14.012	No	Yes	TCP/IP
Bosch	B4512	3.06.012 / 3.14.013	No	Yes	TCP/IP
Bosch	B5512	3.06.012 / 3.14.014	No	Yes	TCP/IP
Bosch	B6512	3.06.012 / 3.14.015	No	Yes	TCP/IP
Bosch	B8512G	3.06.012 / 3.14.016	No	Yes	TCP/IP
Bosch	B9512G	3.06.012 / 3.14.017	No	Yes	TCP/IP