# Course Outline

| Security Center SaaS Operator Training | |
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| **Code** | SC-SaaSOperator |
| **Duration** | 1 hour |
| **Target audience** | Security Operators, Investigators, Managers |
| **Prerequisites** | None |
| **Objectives** | Upon successful completion of this course the participant will be able to:<br><br>• Connect to Security Center SaaS with the *Operation web* application<br>• Use the *Maps* task to display and navigate maps<br>• Use the *Tiles* task to display video stream and door states<br>• Use entity widgets like adding bookmarks, applying digital zoom, exporting video clips and explicitly unlocking doors<br>• Use the *Access control* task to manage cardholders, credentials and rules<br>• Use the *Reports task* to generate alarm reports, bookmark reports, door activity reports, forensic reports, etc. |

| Topic | Description |
|---|---|
| **Module 1: Maps and Tiles**<br><br>(20 mins) | • Introduction<br>• The *Operation web* client<br>• Signing in<br>• Overview: The user interface<br>• The *Maps* task:<br>   o  Displaying maps<br>   o  Using widgets on maps<br>   o  Navigating between different maps<br>   o  Alarms on a map<br>• The *Tiles* task:<br>   o  Browsing the Area view<br>   o  Displaying a camera or door in a tile<br>   o  Camera widgets<br>   o  Door widgets<br>   o  Emptying tiles |
| **Module 2: Access control and Reports**<br><br>(20 mins) | • The *Access control* task:<br>   o  Cardholders<br>   o  Credentials<br>   o  Cardholder groups<br>   o  Access rules<br>• The *Reports* task:<br>(Alarm report used as example)<br>   o  Query filters<br>   o  Generate report<br>   o  Report results<br>   o  Export reports<br>• Bookmark report demo<br>• Door activities report demo<br>• Forensic report (vehicles) demo<br>• Forensic report (people) demo |