

## Course Outline

<b>Genetec ClearID™ Administrator Certification Training</b>	
<b>Code</b>	SC-CID-001
<b>Level</b>	Intermediate
<b>Duration</b>	1 day (instructor-led, online training)
<b>Target audience</b>	Technicians, Administrators, and IT Professionals
<b>Prerequisites</b>	Genetec's SC-STC-001 certification (basic access control) CompTIA's Network+ training (or equivalent) is recommended. An online IT skills quiz is available to ensure baseline IT skills are met.
<b>Objectives</b>	<p><u>Upon successful completion of this course the participant will be able to:</u></p> <ul style="list-style-type: none"><li>• Design a ClearID system (Locations? Sites? Identities &amp; roles?)</li><li>• Download and install the ClearID plugin on a Genetec server</li><li>• Connect the ClearID to Security Center</li><li>• Manage ClearID software users</li><li>• Manage ClearID sites</li><li>• Manage ClearID areas</li><li>• Manage ClearID visitors</li></ul>
<b>Certification</b>	A practical exam will be given at the end of this course.

Topic	Description
<b>Module 1:</b> <i>Introduction</i>	<ul style="list-style-type: none"> <li>• Intro to Genetec</li> <li>• What is the relationship between ClearID and Genetec Security Center?</li> <li>• Portal.genetec.com</li> <li>• Challenges with existing access control systems</li> </ul>
<b>Module 2:</b> <i>Introducing ClearID</i>	<ul style="list-style-type: none"> <li>• Physical identity and access management</li> <li>• How ClearID works</li> <li>• 3 options to welcome visitors               <ul style="list-style-type: none"> <li>○ Adding devices</li> </ul> </li> </ul>
<b>Module 3:</b> <i>Architecture</i>	<ul style="list-style-type: none"> <li>• ClearID architecture</li> <li>• Automation</li> <li>• ClearID' s integration with:               <ul style="list-style-type: none"> <li>○ Security Center</li> <li>○ Physical access cards</li> </ul> </li> </ul>
<b>Module 4:</b> <i>Preparing Security Center</i>	<ul style="list-style-type: none"> <li>• System requirements</li> <li>• License requirements</li> <li>• Visitor management module</li> </ul>
<b>Module 5:</b> <i>Deploying the ClearID plugin</i>	<ul style="list-style-type: none"> <li>• Downloading and installing ClearID</li> <li>• Creating the plugin role</li> <li>• Connecting ClearID to Security Center</li> </ul>
<b>Module 6:</b> <i>ClearID user interface</i>	<ul style="list-style-type: none"> <li>• Logging on</li> <li>• User interface</li> </ul>
<b>Module 7:</b> <i>Managing Sites</i>	<ul style="list-style-type: none"> <li>• What are sites?</li> <li>• Creating sites</li> <li>• Configuring/modifying sites</li> </ul>
<b>Module 8:</b> <i>Managing Areas</i>	<ul style="list-style-type: none"> <li>• About locations</li> <li>• Configuring &amp; managing locations</li> <li>• Access request workflow</li> </ul>
<b>Module 9:</b> <i>Managing Visitors</i>	<ul style="list-style-type: none"> <li>• Visitor management</li> <li>• Visit request workflow</li> </ul>
<b>Module 10:</b> <i>More Features</i>	<ul style="list-style-type: none"> <li>• Delegation</li> <li>• Visitor watchlists</li> <li>• Reports</li> </ul>
<b>Module 11:</b> <i>Review/Summary</i>	<ul style="list-style-type: none"> <li>• User levels</li> <li>• Key themes</li> <li>• The need/gap addressed by ClearID</li> </ul>
<b>SC-CID-001 Exam</b>	<ul style="list-style-type: none"> <li>• Practical online setup/configuration test</li> <li>• Passing grade: 80%</li> </ul>